



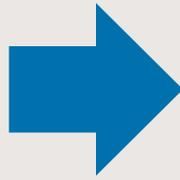
Better regulation today for our future environment



The Department of Environment and Heritage Protection (EHP) is making some important changes to how we do our work. EHP is committed to helping businesses safeguard the environment while encouraging sustainable economic growth.

EHP is committed to being the most responsive and respected environment and heritage agency in Australia and delivering strong outcomes for the state's natural and built environments. Through its Regulatory Strategy, EHP has established a level playing field for all customers while ensuring compliance with the highest environmental standards. EHP has set clear rules and takes fair and reasonable action where required.

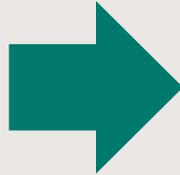
We are working with business groups to set strong standards for environmental performance. It's important that we work together because it is businesses that are responsible for meeting the standards set by government.



Do you know what level of environmental performance is required for your business? There are already set standards and model operating conditions for many activities such as quarrying, dredging as well as waste disposal, sewage treatment plants and composting.

We issue environmental licences to advise businesses what level of environmental performance they need to achieve—not to tie them up in green tape.

This means business can focus on innovation as part of their environmental performance.



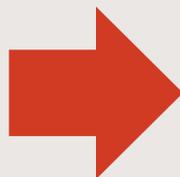
EHP licences will have fewer conditions that tell a company how they have to run their business. Our conditions are standardised and businesses can expect to have their application for a licence processed more efficiently.

We have a responsibility to check if the environment is being protected. This means we will spend more time on site checking whether high-risk businesses are meeting their expected outcomes and ensure a level playing field.



We are upgrading our systems to collect and analyse data to determine which businesses are not meeting their expected outcomes. We will spend more of our time working with underperformers to help achieve better environmental outcomes.

When businesses fail to perform at the level required by their licence, we will take fair and reasonable action. This means those businesses meeting their environmental management obligations are contributing to a healthy and prosperous future for Queenslanders. We will actively target unlicensed and unapproved operators to better ensure a level playing field.



From 1 September 2014, penalty infringement notice fines for breaching a licence condition will increase—from \$550 to \$2277 for an individual and from \$2200 to \$11,385 for a corporation.

A business that does not have the correct licence will face infringement notices as high as \$11,385.

We are changing the way we operate to give customers and the community a better service. Applications for environmental licences will be assessed in one of our specialised business centres, ensuring faster processing times and more consistent licence conditions. All of our 14 offices will have a dedicated team of compliance officers who can respond to incidents and complaints, visit high-risk sites to check on business's environmental performance, and importantly liaise and educate licence holders about their obligations and where to find information to help meet them.

To find out more, visit our website at www.ehp.qld.gov.au and look for our 'Regulatory Strategy'.